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# LogistiCare

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Public Service Commission of South Carolina  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210  
Attn: Clerks Department  
Re: 2012-354-T

RECEIVED  
2012 OCT - 2 AM 10:02  
SC PUBLIC SERVICE  
COMMISSION  
October 1, 2012

To Whom it May Concern:

LogistiCare Solutions, LLC writes in support of the application by MedEXpress, LLC for a Class C (Non-Emergency) Certificate of Public Convenience and Necessity for Operation of Motor Vehicle Carrier.

LogistiCare is the Broker for non-emergency medical transportation (NEMT) under contract to the Department of Health and Human Services in the state of South Carolina (SCDHHS). We were recently notified by one of our network NEMT providers servicing the Berkeley, Dorchester and Charleston county areas of its intent to terminate its contract with LogistiCare effective November 2, 2012. It is LogistiCare's contractual obligation to SCDHHS to ensure appropriate coverage in the above listed tri-county area in order to meet the NEMT needs of the Medicaid population.

SCDHHS mandates certain performance requirements for Medicaid non-emergency transportation that must be met with regard to on-time performance, complaints, and compliance. Because of the termination of an existing NEMT provider and the loss of those resources, an additional transportation provider must be added to the network in the tri-county area. MedEXpress, LLC is a seasoned NEMT provider with whom LogistiCare has worked in other states and it is actively seeking an opportunity to grow in South Carolina. MedEXpress must maintain a physical office location in the state of South Carolina in order to qualify to participate as an NEMT provider. They are currently looking for office space in the above listed geographical area and this requirement will be confirmed by LogistiCare prior to November 2, 2012.

In addition, it has been brought to my attention that an intervention has been filed by Robert Caswell on behalf of Good Samaritan Services, LLC. Please note that Good Samaritan Services, LLC is not currently an active NEMT transportation provider and has not been assigned NEMT transports since May 4, 2012.

If you have additional questions, I can be reached at 866-910-7684, extension 201.

Respectfully,

  
Lydia Hennick  
General Manager-South Carolina